# <h4>Mac Testing</h4>

## <b>Screenshots

**To create a screenshot on the Mac simply:</p>**

1. Hold **shift+cmd+4** then press the **space bar**. This will turn your cursor into a camera.</br>
2. Click on the window you want a screenshot of and that will save an image of that window on your desktop.</br>
3. Open uk-fs2. If the resultant window displays "connection failed" then click the "connect as..." button and enter your normal pc login details.</br>
4. From here navigate to <b>**tester\_access/ccp/mac2pc</b>** and copy and paste the log file from the Mac desktop to this folder.</p>

## <h4>Log Files</h4>

**This is a step by step guide for how to run cider and get a log file on a Mac.**

1. Before you start you are going to want the character you plan reproducing the defect on ready to go with all the preconditions completed. Once you have done this close the client. **</br>**
2. Open the terminal. This should have been added to the Mac dock but if it has not then you can find it in /Applications/Utilities. **</br>**
3. Once inside the terminal type <b>**cd**</b> followed by a space then drag the client you will be defecting on into the terminal window. **</br>**
4. In the terminal delete the space that appears at the end of the command line then type <b>/**contents/MacOS**</b> and press enter**</br>**
5. Copy into the terminal <b>**./cider -debugmsg +seh,+tid,+module,+debugstr &> ~/Desktop/EVEcrashlog.log**</b> andchange EVEcrashlog to your desired file name. Press enter. **</br>**
6. In the client that opens reproduce the defect as quickly as possible then close the client. **</p>**

**<b>Once the log file has been created you will need to move it to your PC so it can be zipped.</b>**

1. In the Finder select All under Shared in the left panel. **</br>**
2. Open uk-fs1. If the resultant window displays "Connection Failed" then click the "Connect As..." button and enter your normal PC login details. **</br>**
3. From her navigate to </b>**Tester\_Access/CCP/Mac2Pc**</b> and copy and paste the log file from the Mac desktop to this folder. **</br>**
4. On your PC run 7zip. **</br>**
5. Navigate to uk-fs1/Tester\_Access/CCP/Mac2Pc and locate your log file. **</br>**
6. Drag and drop your log file into the 7zip window then click OK in the pop-up that is displayed. This will create a zip file of the log in the Mac2PC Folder. **</br>**
7. Attach the zipped log to the relevant defect. **</br>**

## <h4>System Details</h4>

In place of a dxdiag file you should have a file called <b>**e4e-eve-macs-imac**</b> saved on your Mac’s desktop. If not you can create one in a few simple steps. </p>

1. Click the Apple Icon in the top left of your screen and select <b>**About This Mac**</b> from the drop down menu. </br>
2. In the window that pops up click <b>**More Info...** </b>**</br>**
3. In the toolbar click on <b>**File** </b>and select <b>**Save**. </b> Change the <b>**File Format**</b> to Plain Text and click on save. This will create a file with all your system information on the desktop.</br>